



# Flight reservation



### **Start flight reservation**







- At the beginning of the query, determine whether you want to book a round trip, a open jaw flight or a oneway flight.
- The flight search considers a time window of -1/+2 hours as standard.
- If you select "Outbound without time target" and/or "Inbound without time target", you will be shown all available flights during the day.
- If you delete the x next to "Display direct flights only", you will receive a larger number of search results.
- For multiple segment trips, you have the option of planning your preferred route online. To get the best price, simply send your request as a travel agency request to your Business Travel Team.

## The flight vacancy display

### Lufthansa City Center ALR Travel Group $\bigcirc$

If the search does not deliver

	C Lufthansa City Center ALR Business Travel			Supj	oort 🕘 Musterfrau, Marti	ina 🗸 00:59:36	the desired results directly,
		Srlight	Rail		Hotel	Car	you can adjust the query parameters using "Change
To see the	e flight details,	→ Frankfurt   FRA 🕨 Muni	ch   MUC 🛱 Fri, 13.1	12.2024 🞯 07:00			search".
click on th	e triangle next	\prec Munich   MUC 🕨 Frank	cfurt   FRA 🔁 Fri, 13.1	12.2024 🕑 17:00			
to the a	airline logo.			▼ Change search			
	<		Sea	arch <b>)Results )</b> Flight details	> Confirmation		
		< 🖶 <				Show map 💡	
		06:15-07:10 🝾	Fri, 13.12.2024	FRA • MUC 🔊 00:55	CO2	107 42 6 8 -	
	No itinerary to display	19:00 - 20:05 🦎	Fri, 13.12.2024	MUC + FRA 🚯 01:05	106 kg	487.42€	The traffic light tells you
	Filter	07:15 - 08:10 \$	Fri 13 12 2024	FRA MUIC + 00:551			whether the fare shown is
	-	19:00 - 20:05	Fri, 13.12.2024	MUC ► FRA 🚯 01:05 I	106 kg	48) <b>€</b> 🖶 Fare	within your travel policy.
	Destination						
	· · · · ·	• 06:15-07:10 *	Fri, 13.12.2024	FRA MUC 🚯 00:55 I	• • • • • • • • • • • • • • • • • • •	523 35 € Fares	
	Sort by: Price 🗸	16:00 - 17:05 🝾	Fri, 13.12.2024	MUC FRA 🕔 01:05	106 kg		
	Price	07:15-08:10 \$	Fri, 13.12.2024	FRA MUC (00:55)	CO3		
	487.42 € - 1.712.92 €	16:00 - 17:05 🝾	Fri, 13.12.2024	MUC + FRA 🚯 01:05 1	106 kg	523.35 € The	e resulting CO2
						e e	emissions are
	Journey with toggage	08:15-09:10	Fri, 13.12.2024	HRA MUC 00:551	• CO₂ 106 kg	524.38 dis	played for each
	The second second	19.00-20.05	FII, 15.12.2024	MOC - FRA & 01.031			flight
	The second second	08:15-09:10 🕏	Fri, 13.12.2024	FRA MUC () 00:55	n ● co₂		night.
		16:00 - 17:05 🍾	Fri, 13.12.2024	MUC FRA 🕙 01:05	106 kg	554.15 €	

# Content Content ALR Travel Group

## Useful functions for the flight vacancy display



Send a selection of flights by email or print the results list as a PDF by marking the desired flight connections here and then saving them as a PDF document, printing it or sending it by email using the symbol in the header.

### **Fare selection**

6





Lufthansa City Center ALR Travel Group  $\langle \mathbf{e} \rangle$ 

## **Booking completion page (1/2)**

Payment is central comp credit card i terms agreed lf both are p choose betw credit card a here.

If additional data in your accounti processing of tra expenses, this ca entered here.

Lufthansa City Center     ALR Business Travel		Support 🕘 Musterfrau, Martina 🗸 00:56:15	<b>3</b>
	Flight Rail	Hotel	You can book a seat
	Search > Search > Results > File	t details > Confirmation	and/or baggage here
	<		(fees may apply
processed using a Dany card or a personal	→ 🛱 Fri, 13.12.2024 🕑 <b>00:55 h</b>		depending on the fare selected).
n accordance with the	15 Frankfurt   FRA	Economy Light	
d with your company.	0 Munich   MUC Lufthansa	Economy (H)	
een the company	rebookable and not refundable ( <u>further fare information</u> )		
nd the personal card	🖌 🛅 Fri, 13.12.2024 🕚 <b>01:05 h</b>		
	• 19:00 Munich   MUC	Economy Light	
	20:05 Frankfurt   FRA Lufthansa	Airbus A320 -Sharklets-	
2 2 2 2 2 2	rebookable and not refundable (further fare information)		14
	Payment		
	Payment1111 🗹 🔮	lf you	have a frequent
na for the	Frequent flyer card	flyer c.	ard stored in your
ivel		profile	e, it will be added
an be	Additional data Please fill in the missing data in the additional data sector. If you have questions.	contact your line manager.	i can enter the
	Kostenstelle: * KS 1 to 3 digit(s)	n you	umber here.

## **Booking completion page (2/2)**

Here you can specify whether and how the airline may contact you in the event of flight irregularities and for pre-travel information.

#### Lufthansa City Center $(\checkmark)$ ALR Travel Group

#### Musterfrau, Martina

Booking reference	TRIP12117804	

Reason

#### $\Theta \odot \Box \odot$ No itinerary to display



### Here you will find the airline's luggage conditions for the selected fare.

	Contact	details
--	---------	---------

No contact

Please select how the airline shall contact you in case of irregular flight operations and disruptions:

X Contact by phone 0049 89 777 779

Complete the

booking.

X Contact by email address yvonne.vennemann@gn

#### Additional terms and conditions

Note on one-way pricing: To book the best fare, separate tickets are issued for each route and therefore separate transport contracts are concluded. This eliminates any claims for flight delays, flight time changes, flight cancellations or delays in baggage transfer.

#### Luggage conditions

Carry On Hand Baggage: Size: Max Length - 118cm Weight: 8kg Max Pieces: 1 Checked Baggage: Size: Max Length - 158cm Weight: 23kg Max Pieces: 0

Total price:	488.85 €
Inbound flight full price:	195.44 €
Credit Card Fee Return	5.60 €
Outbound flight full price:	293.41 €
Credit Card Fee Outbound	8.41 €
	Credit Card Fee Outbound Outbound flight full price: Credit Card Fee Return Inbound flight full price: Total price:

ark bo

Firm booking

### You have 3 options for completing your booking:

- Binding booking  $\rightarrow$  the  $\geq$ electronic ticket is issued immediately.
- Park booking  $\rightarrow$  place a nonbinding option on your desired flight
- Travel Agency request  $\rightarrow$  for  $\geq$ more complex requests and special requirements, you can use this function to contact your Business Travel Team.



### The "Parking" Function – non-binding flight reservation

- You can park your desired flight on the day of booking free of charge and without obligation.
- To book the option bindingly, go to the trip and confirm the reservation for ticket issuance.
- If the option has not been confirmed by 4 p.m., the person placing the order will receive an email notification as a reminder.
- If you do not confirm the flight option within the opening hours of your Business Travel Team, the reservation will be canceled automatically and free
   of charge.







# Contact



### Contact

# Do you have any questions or suggestions regarding onesto?

The Online Solutions Team is happy to assist you.

- **%** +49 89 286611 600
- ✓ <u>onlinesolutions@lcc-alr.de</u>

### The department Online Solutions



Melanie Englisch, Simone Hobler, Frank Raisch, Intissar Hummel, Annika Blank